



Call. Connect. Relax.

Description

SENIOR NETWORK ENGINEER

America's Remote Help Desk - ARHD
"CALL, CONNECT, RELAX"

Do you want to be part of an elite infrastructure project implementation team? Our clients are serious about investing in IT and trust us to keep them safely near bleeding edge of technology. As a **SENIOR NETWORK ENGINEER** at ARHD you will become part of a team that expects only the best from each other and makes a difference every day.

This is an opportunity to you want to keep your skills sharp with new challenges and be recognized for your contributions. At ARHD we hire only the most talented IT enthusiasts to join our team. The projects you will have the opportunity to implement include cloud server hosting migrations, Exchange 2010, VDI, Citrix, VMware Virtualization and Disaster Recovery solutions.

Nominated by the Baltimore Business Journal as one the Best Places to Work in 2009 and Smart CEO's future 50 for 5 of the past 7 years, ARHD focuses on providing a positive, challenging work environment where family comes first. As a profitable company with zero debt we're poised to continue charting our own destiny.

SUCCESS FACTORS:

- Must have the passion and desire to become better and make a difference every day
- Implement exciting projects to take your client infrastructures to the next level, meeting deadlines
- Become an integrated member of the Engineering and Service Delivery team
- Resolve problems independently but also effectively utilize available resources as needed
- Independently diagnose and resolve complex systems and network issues including MS Exchange, network "ghosts", DNS, Active Directory, Backup and other issues that arise for your clients
- Become intimately familiar with and feel personal ownership of assigned client IT Infrastructures
- Technology you will have the opportunity to implement (sample list): VMware, Citrix Xen Server, VDI, Exchange 2010, Server 2008, SharePoint, Disaster Recovery Solutions, Local to Cloud Migrations, Infrastructure Rebuilds, Managed Services, Archiving and Email Continuity.

REQUIREMENTS:

- Knowledge and experience in project implementation and troubleshooting complex IT issues
- Experience with VMware Virtualization technology, MS Exchange, MS Server 2008, Firewalls, Site to Site connectivity, Server Migrations and Email archiving preferred
- Be a professional and a positive team player willing to do what it takes for the team and the client.

ARHD provides a competitive compensation plans and long term career opportunity. In addition, we offer an extensive benefits package; including vacation, medical, dental, vision, retirement plan, training and learning opportunities, telecommuting options and flexible work arrangements.

We are an equal opportunity employer. For more information about our company please visit us online at www.remotehelpdesk.com. To apply, submit resume to resumes@arhd.com.