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PRESS RELEASE
For Immediate Release

Comptroller Peter Franchot Honors America's Remote Help Desk
Organization is a Noted as Model of Innovation and Efficiency

Eldersburg, Maryland – May 3, 2011 - Comptroller Peter Franchot kicked off his “Better with Less” award tour last month in an effort to highlight businesses innovatively operating at lower costs and pass their lessons of efficiency to government. On Tuesday April 26, Franchot visited Eldersburg-based America’s Remote Help Desk (ARHD) to present the prestigious award. ARHD is one of only 24 Maryland businesses honored and the only company in Carroll County on the recipient list.

On hand to greet the Comptroller and accept on the company’s behalf were ARHD founders Rich Rubinstein, CEO, and Josh Lippy, CTO. Also in attendance were Del. Susan Krebs, R-District 9B, and Del. Nancy Stocksdales, R-District 5A.

“It’s a pleasure to present you with this award,” stated Franchot. “You have demonstrated how to do better with less and how to get through this tough economic time. Your business model is a tribute to the county and the state.”

Rubinstein and Lippy were clearly honored by the recognition. “We’re very flattered to receive this award,” said Rubinstein. “ARHD’s support model is designed to maximize efficiencies for our clients and our employees. It’s enabled us to be successful and continue to grow, despite the economic conditions of the past couple of years.”

About the Better with Less Award: Comptroller Franchot announced the program in March and encouraged businesses, civic groups and citizens to nominate an organization or private sector operation that has achieved economic success while using fewer resources, identified new market opportunities in the current economic climate, used innovation to operate more efficiently

or strengthened local communities by providing vital services or opportunities for success. One winner was selected from each Maryland county and Baltimore City.

About ARHD: America's Remote Help Desk (ARHD) provides outsource Help Desk support, Infrastructure Management services and cloud computing solutions. ARHD's range of services provides an ideal solution for companies of all sizes and organizational structures. They focus on planning, developing, implementing and maintaining an organization's networks. For additional information, visit www.arhd.com or call 410-727-8330.

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